



**HolistiCare**  
Physical Therapy, LLC

## **Cancellation/No Show Policy for HolistiCare Therapy LLC**

Our mission is to provide a premium quality of healthcare service to our community. In order for our company to achieve this goal, we have implemented a cancellation/no show for all of our clients/patients.

If it is necessary to cancel your scheduled appointment, we require that you call one 24 hour working day in advance. This will allow us to schedule another patient who may need our services.

### **How to Cancel Your Appointment**

To cancel appointments please call (808)-348-6336 one 24 hour working day prior to your appointment. If you do not reach the receptionist, you may leave a message on the voice mail.

### **Late Cancellations**

Late cancellations will be considered as a “no show.”

### **No Show Policy**

A “no show” is someone who misses an appointment without canceling at least one 24 hour working day in advance. No shows hinders those who need access to Physical Therapy care in a timely manner.

Failure to present at the time of a scheduled appointment will be considered a “no show.” **An administrative fee of \$40.00 for “no shows” will be collected prior to the next visit.**

**Emergencies and illnesses will be excused based on the company’s discretion.  
Thank you for your cooperation and understanding of our policies!**

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Patient signature

Date